



Lewis Civil Engineering Limited

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## QUALITY POLICY

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Lewis Civil Engineering Limited is a civil engineering firm specialising in civil engineering, structures, pipe laying and pipe repair for the water industry.

The management and all who work at Lewis Civil Engineering Limited are committed to providing the highest possible level of service in satisfying the requirements of our customers.

In order to ensure that we achieve excellence in all our activities we have implemented a formal quality management system, which satisfies the requirements of BS EN ISO 9001: 2008.

The quality management system ensures that:

- ◆ Our customers' needs are fully understood.
- ◆ Appropriate resources are provided in terms of facilities and relevant skills to fulfil customers' needs.
- ◆ The company is committed to a process of continual quality improvement, and sets quality improvement objectives which are re-assessed regularly.
- ◆ Progress towards the quality objectives is monitored.

The quality policy and quality objectives adopted by management have been made known to all employees.

This will be the foundation on which we will build continuing improvements in our performance.

The quality policy, quality objectives and the quality management system are reviewed and updated regularly to take account of changing circumstances and customer requirements.

Date: 14 APRIL 2009

General Manager